

Rohsler's TREE & SHRUB GUARANTEE

and planting instructions

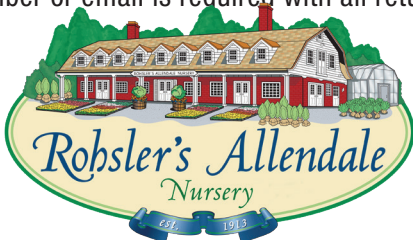
TREE & SHRUB GUARANTEE

All regularly priced trees and shrubs are fully guaranteed for 30 days from the original date purchased.

Rohsler's Allendale Nursery offers a Premier Planting Service that includes Delivery, Planting, Starter Fertilizer, Organic Soil Amendment, and an **Extended One Year Guarantee**.

There is no guarantee on annuals, perennials, roses, vegetables, herbs, bulbs, seeds, aquatic plants, sod, bonsai, tropicals, houseplants, greenhouse plants, seasonal plants, plants installed in above-ground containers, and live Christmas trees.

We accept tree and shrub returns within the guarantee period provided you have **YOUR ORIGINAL RECEIPT** and the plant purchased from Rohsler's (dead or failing to thrive). A valid phone number or email is required with all returns.



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ROHSLER'S TREE & SHRUB GUARANTEE CONDITIONS

GUARANTEE IS NOT VALID IF ANY OF THE FOLLOWING CONDITIONS OCCUR:

- Plant material purchased at a discount.
- Losses caused by weather conditions; including killing frost, severe storms, drought; water restrictions by state or local authorities; animal or insect damage.
- Losses due to damage by neglect or physical abuse, including improper planting, improper planting site, improper watering, improper mulching, lack of appropriate after care, and animal trampling/foraging. The following Refund Conditions apply:
 - Non-saleable, planted or dead plants are eligible for a Rohsler's MERCHANDISE CREDIT in the amount of the original purchase price.
 - This guarantee is a one-time only plant replacement guarantee. Replacement plants are not warranted (i.e. plants purchased using a merchandise credit).
 - If the plant is unavailable within Rohsler's inventory at the time of return, Rohsler's will issue a STORE CREDIT for the original purchase price of the plant.
 - Re-saleable live plants that have not been planted and are still in their original container and condition are eligible for a refund using the payment method originally tendered. Re-saleable plants must be returned within 7 days from date of purchase in order to receive a refund. Return of purchases made by check will be refunded by company check after a seven (7) day period has passed since the original purchase, assuring that the purchase check has cleared the bank. All items are warranted for the original purchase price only.
 - Warranties begin on the original date of the purchase.
 - No part of this guarantee is enforceable unless payment has been made in full at time of purchase or within 30 days after the date of the invoice on House Accounts. Interest will be charged on all overdue accounts.

ROHSLER'S RESERVES THE RIGHT TO CHANGE THESE TERMS AND CONDITIONS.